



# "Closing The Deal" Selling Your Product Or Service



#### Introductions

- Give a summary of your business.
- What are you selling?
- Why are you in business? What void do you fill?





#### **Identifying Your Target Market**

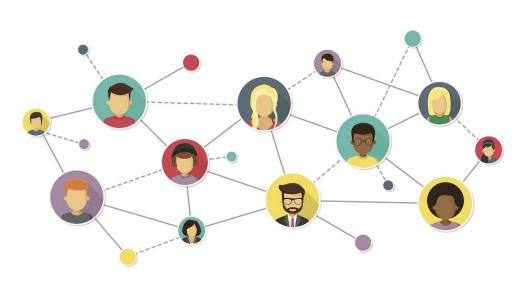
- Who are they? Profile of the perfect client.
- What are your target industries?
- Are you selling locally, regionally, nationally, globally?
- What's your niche in the marketplace?





#### **How Will You Reach Your Target Market?**

- Calls?
- Social media/marketing?
- Community visibility?
- Industry conferences?





### Why Should Someone Buy From You?

- What value do you offer?
- What problem can you solve?
- Why are you different from your competitors?





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### **Building Relationships**

- What will this look like?
- Are you looking for "customers for life" or one time sales?
- Will you encourage referrals?





#### **Getting A Meeting**

- Building rapport
- Asking questions
- Showing interest
- Discussing value





### **Closing The Sale**

- Painting a successful vision for both parties
- Asking for a trial
- Confirming the deliverables and the outcome





## **Addressing Objections**

- Your style
- Negotiation skills
- Differentiating yourself from the competition





#### **Customers For Life**

- Customer retention/service
- Upselling
- Providing value
- Listening
- Solving problems





#### **Sales Plan Components**

- Goals
- Target markets
- Lead generation
- Prospecting
- Referrals
- Testimonials
- Visibility / marketing
- Sales tools
- Budget





## To build a long-term, successful enterprise, you don't only close a sale, you open a relationship." – Patricia Fripp



# DENISE

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