



"Closing The Deal" Selling Your Product Or Service



Introductions

- Give a summary of your business.
- What are you selling?
- Why are you in business? What void do you fill?





Identifying Your Target Market

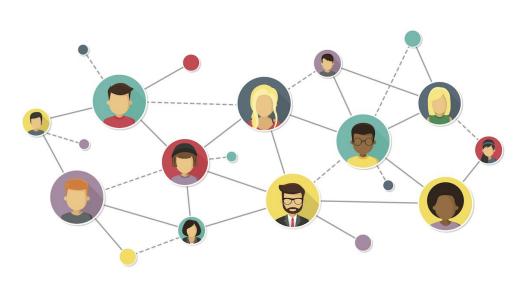
- Who are they? Profile of the perfect client.
- What are your target industries?
- Are you selling locally, regionally, nationally, globally?
- What's your niche in the marketplace?





How Will You Reach Your Target Market?

- Calls?
- Social media/marketing?
- Community visibility?
- Industry conferences?





Why Should Someone Buy From You?

- What value do you offer?
- What problem can you solve?
- Why are you different from your competitors?





& SALES CONSULTING

EGRATED MANAGEMENT

Building Relationships

- What will this look like?
- Are you looking for "customers for life" or one time sales?
- Will you encourage referrals?





Getting A Meeting

- Building rapport
- Asking questions
- Showing interest
- Discussing value





Closing The Sale

- Painting a successful vision for both parties
- Asking for a trial
- Confirming the deliverables and the outcome





Addressing Objections

- Your style
- Negotiation skills
- Differentiating yourself from the competition





Customers For Life

- Customer retention/service
- Upselling
- Providing value
- Listening
- Solving problems





Sales Plan Components

- Goals
- Target markets
- Lead generation
- Prospecting
- Referrals
- Testimonials
- Visibility / marketing
- Sales tools
- Budget





To build a long-term, successful enterprise, you don't only close a sale, you open a relationship." – Patricia Fripp



DENISE

INTEGRATED MANAGEMENT & SALES CONSULTING

12 Dawson Lane Clifton Park, NY 12065

518.877.0285 denise@imsconsulting.net www.denisehoran.com